

PATENT APPLICATION
Client Seq. No. 8169
Do. No. 2705-319

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Vinodh Francis Pushparaj

Confirmation No.: 4759

Serial No.: 10/767,392

Examiner: Melvin C. Marcelo

Filed: January 28, 2004

Group Art Unit: 2616

For: PREDICTIVE, INTELLIGENT ROUTING OF CALLS TO USERS

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT

Responsive to the Office Action dated September 19, 2008, please amend the application as follows.

Amendments to the Claims begin on page 2.

Remarks begin on page 9.